



udChalo House, Plot No 10, Survey No 206/3, Viman Nagar, Pune-411014 (MH) **Email :** defence.relations@udchalo.com

3 / Aug 2023

UC/PNQ/Gen/Corr/25

UDCHALO TICKETS CAN BE CLAIMED BY JCOs/OR

Dear Sir,

- 1. Refer the following: -
 - (a) Govt of India, Ministry of Personnel, Public Grievances and Pensions, Department of Personnel and Training, Establishment A-IV Desk, New Delhi, letter No 31011/5/2014-Estt/A.IV dated 21 Aug 2017.
 - (b) Standing Army Pay Commission Section, Addl Dte Gen Personnel Services, Integrated HQ of MoD (Army) Room No-1, Plot No 108 (West), Brassy Avenue, Church Road, New Delhi letter No C/7036/Allowances/SAPCS/x/2018 dated 27 Apr 2018.
 - (c) AG's Branch, ADG MP / MP –8 (I of R) letter No A/ 20038/P&A/MP 8(I of R)(iii) dt 04 Nov 2019.
 - (d) Govt of India, Ministry of Personnel, Public Grievances and Pensions, Department of Personnel and Training letter No 31011/12/2022-Estt/A.IV dated 29 Aug 2022.
 - (e) Govt of India, Ministry of Personnel, Public Grievances and Pensions, Department of Personnel and Training Pers. Policy letter No 31011/17/2023 Estt/A.IV dated 10 Aug 2023.
- 2. Persons not entitled to fly were permitted to perform journey by air and claim cost of warrant. They were free to book from any agency vide letter referred at para 1 (a) & (b). The viability of tickets booked through udChalo was specifically clarified by AG's Branch, ADG MP / MP –8 (I of R) letter No A/ 20038/P&A/MP 8(I of R)(iii) dt 04 Nov 2019.
- 3. However as part of policy adjustments post privatisation of Air India, it was stipulated by DOPT vide letter at para 1 (d) that even non entitled persons must purchase tickets only through the Authorised Travel Agencies (ATA). This had forced the non-entitled persons to bear the high difference of fare between entitled train fare and ATA fare as the airfare at ATA is normally high.
- 4. Now DOPT vide their letter at para 1 (e) has modified the policy that personnel not entitled to fly and want to perform air travel can book the tickets without any restrictions and can claim the cost of entitled train fare. This reinstating the provisions of AG's Branch, ADG MP / MP –8 (I of R) letter No A/ 20038/P&A/MP 8(I of R)(iii) dt 04 Nov 2019. (Screenshot below)

Upcurve Consumer Technologies Pvt. Ltd

udChalo House, Arena Building Plot no. 10. Sakore Nagar, Viman Nagar, Pune-411014 MH. CIN U93000PN2012PTC144765









BOOKING OF AIR TICKET THROUGH UDCHALO.COM/PRIVATE AGENCIES

- References :-
 - Gol DoPT letter No 31011/5/2014-Estt (A.IV) dt 21 Aug 2017.
 - IHQ of MoD (Army)/SAPCS letter No C/7036/Allowances/SAPCS/2018 (b) dt 27 Apr 2018.
 - Rule 47 of Travel Regulations 2014.
- Under the above provisions, all JCOs and OR of the Army can travel by Air without any restriction on Airlines or mode of booking of air tickets on LTC and are entitled to claim rail fare except honorary commissioned officers. In addition, all OR except those who have been placed in pay level 6 or above under MACPS, can be permitted to travel under own arrangement while on temporary/permanent duty and to claim cost of railway warrant by controlling officer under the provision of rule 47 of Travel Regulations-2014.
- Whereas, it has been reported by certain Record Offices that a large number of claims for reimbursement of LTC, temp duty and permanent moves of JCOs and OR who have booked Air tickets through 'Udchalo.com' or any other mode, by their PAOs (OR) despite being covered under the above provisions
- It is, therefore, requested that the matter be looked into under the provisions 4 of TR-2014/the above mentioned order of DoPT on the subject and suitable advice issued to all PAOs (OR) to admit such claims accordingly
- This is a very welcome move and udChalo is very happy to offer tickets as closely priced as the entitled train fare and top it up with addition benefits on ICICI, BOB cards and various discount coupons, exclusively for our armed forces.

Always happy to be of use to our forces.

Yours faithfully,

(Col DB Tingre, Retd)

for udChalo

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